



Application and Agreement for Utility Service

Application

Customer Name(s) _____

Utility Service Address _____

Utility Service Requested: Water Service _____ Garbage Collection _____

Customer Mailing Address (if different) _____

Customer Phone number(s) _____ Person at this # _____

_____ Person at this # _____

Home number (if you have one) _____

Customer E-mail(s) _____ Whose email? _____

_____ Whose email? _____

Customer Social Security Number (Last 4 digits) _____

Is Customer the owner of property receiving utility service? ___yes ___no

If Customer is not the Property Owner list the name of Property Owner(s) _____

If Customer is not the owner of the property receiving Utility Service executed Property Owner's Financial Guarantee Certificate must be attached.

Requested Start Date of Utility Service: _____

If Customer is a legal entity such as a Limited Liability Company, Corporation, or Trust:

Entity Name and State of Registration _____

Entity Accounts payable contact and phone # _____

All individual Member(s), Shareholder(s), Officer(s), Director(s) or Trustee(s), and Owner(s) of the entity:

Entity Address _____

Entity Phone _____

Entity Business EIN _____

If new construction, do you want billings to also be sent to builder? ___Yes ___No

If yes, please list email address of builder _____

Please note that Customer and Property Owner through the Property Owner's Financial Guarantee Certificate shall be responsible for payment if builder fails to pay.

Security Deposit: \$200.00 If new construction, deposit is included in building permit fees.

Billed _____ **Check #** _____ **or Cash** _____ **Date paid** _____

How do you want to receive your monthly statement?

Email _____ To what email address? _____

Xpress Bill Pay Paperless _____ Go to: XpressBillPay.com to sign up for paperless billing.

Mailed paper bill _____ **There is a \$2.00 monthly fee for statement mailing.**

GARBAGE SERVICE

Garbage containers (green) are \$12.50/month for the 1st container and \$8.50/month for additional containers.

Are there any cans currently on the property? _____ If yes, how many? _____

Do you want to: Add more containers? _____ If yes, how many? _____

Remove containers? _____ If yes, how many? _____

TOTAL NUMBER OF GARBAGE CONTAINERS YOU WOULD LIKE TO HAVE: _____

RECYCLING

Recycling containers (blue) are \$16.00 each/month per container.

Do you want to have a recycling container? _____

Are there any recycling containers currently on the property? _____ If yes, how many? _____

Do you want to: Add containers? _____ If yes, how many? _____

Remove containers? _____ If yes, how many? _____

TOTAL NUMBER OF RECYCLING CONTAINERS YOU WOULD LIKE TO HAVE: _____

Agreement for Utility Service

The Customer(s) named above ("**Customer**") hereby applies to City of Woodland Hills ("**City**") for each Utility Service identified above at the listed service address and enters into this Agreement for Utility Service ("**Agreement**"). In return for Utility Service, Customer assumes responsibility for payment for all Utility Service provided by the City and agrees to pay all incurred charges for the Utility Service provided by the City. Customer agrees to pay to City from the date of service and upon presentation of statements all charges for Utility Service.

The Customer further agrees that payment of the monthly Utility Statement is due on the last day of the month that is mailed or emailed by the City and payment is delinquent the tenth

(10th) day of the following month. On the eleventh (11th) day, if payment in full is not received by the City, the utility service may be shut off. A delinquent Customer shall pay a late fee of fifty dollars (\$50.00) plus interest of 1.5% per month (18% APR) on the unpaid balance to the City. At the time of execution of this Utility Agreement for Services the Consumer shall also pay the Utility Service Deposit Amount provided above. The Utility Service Deposit may be applied to a delinquent balance including all fees, interest, and collection costs. Upon application of a Utility Service Deposit to a delinquent balance the Customer shall repay the amount of the Utility Service Deposit applied, prior to restoration of Utility Service. Upon disconnection of a Utility Service, Utility Service shall not be restored until all delinquencies and a reconnection fee of one hundred- dollars (\$100.00) for the Utility Service disconnected is paid in full.

Additionally, Customer further agrees that for any unpaid or delinquent balance for Utility Service, City shall have the right to institute collection proceedings by all legal means, including suit in the Fourth District Court of Utah County or the Small Claims Justice Court. Customer agrees to pay reasonable costs of collection, including court costs and attorney's fees, incurred by the City to secure payment for Utility Service rendered to Customer. City may terminate Utility Service in the manner provided by ordinance or resolution at any time Customer is delinquent in payment. City shall not be liable for any damages resulting from such termination. Following any termination, Customer will forfeit the deposit and it will be applied to the past due amount on the Statement. Customer consents to the City placing a lien for any unpaid balance on all real property at the Utility Service location which is benefitted by the Utility Service at any time when there is a Statement not paid in full.

Customer shall be responsible for payment of all amounts charged until Utility Service is terminated, ten days following a written request by Customer to have the Utility Service terminated. Any remaining Utility Service Deposit balance shall be refunded to the Customer within sixty (60) days of either the termination of Utility Service or disconnection of all Utility Service.

City shall use reasonable diligence to provide constant and uninterrupted Utility Service to Consumer, but if Utility Service shall fail or be interrupted or become irregular through any cause beyond the reasonable control of City, City shall not be liable for any damages resulting from such failure, interruption, or irregularity. Customer shall permit City's authorized representative to enter the property at Utility Service address at all reasonable times for purposes connected to providing Utility Service.

The City may change Utility Service rates, fees, and penalties at any time through passage of an ordinance or resolution by the City Council.

Customer is responsible for insulating the water meter in the fall before the cold winter months. In the event the water meter is damaged due to freezing, the Consumer will be charged for the replacement and installation of the new water meter. This charge will exceed \$450.00.

Customer warrants that all information provided in this Application and Agreement for Utility Service is true and correct and agrees that false or misleading information shall give cause for City to deny or cancel Utility Service and demand immediate payment of any amounts due.

Customer agrees to the above terms and conditions and to be bound by the ordinances, rules and regulations adopted by City from time to time. This agreement shall be binding on City upon approval by the City Treasurer or other authorized representative of City.

Dated this _____ day of _____, 20____.

Customer Signature(s): _____

Approval signature for City: _____

CITY NOTIFICATIONS

The City utilizes the Everbridge platform as our primary system to communicate emergency information to our residents. Each individual can create their own account and opt-in for what they would like to receive alerts/notifications on. To create an account, go to <https://alerts.utahcounty.gov> and select the box next to Woodland Hills to choose to receive all alerts/notifications that are sent from the City or select just the boxes next to the specific categories that you would like to be notified about.

DOG LICENSING

Do you have any dogs? Yes _____ No _____

ALL DOGS MUST BE LICENSED. Please take proof of rabies vaccination to the Utah County Animal Shelter located at 582 W. 3000 North in Spanish Fork **within one month** to complete registration for licensing.

Thank you!

Woodland Hills City