



## Application and Agreement for Utility Service

Utility Service Address \_\_\_\_\_

Utility Service Requested: Sewer     Water Service     Garbage Collection

	Applicant	Joint-Applicant
Name		
Phone #		
Email		
Social Security #		
Driver License #		
Birthdate		
Mailing Address (if different)		

Emergency Contact	
Name	
Phone #	
Credit reference or relative not residing with applicant	
Name	
Phone #	

If Customer is a legal entity such as a Limited Liability Company, Corporation, or Trust complete the following:	
Entity Name	
State of Registration	
Entity Address	
Entity Phone #	
Entity Business EIN	
Entity Accounts Payable Contact and Phone #	
All Member(s), Shareholder(s), Officer(s), Director(s) Trustee(s), and Owner(s) of the entity:	

Is Customer the owner of property receiving utility service? Yes  No

If Customer is not the Property Owner list Property Owner(s) \_\_\_\_\_

**If Customer is not the owner of the property receiving Utility Service executed Property Owner's Financial Guarantee Certificate must be attached.**

Date you took possession (or will take possession) of home: \_\_\_\_\_

If new construction, do you want billings to also be sent to builder? Yes  No

If yes, please list email address of builder \_\_\_\_\_

Please note that Customer and Property Owner through the Property Owner's Financial Guarantee Certificate shall be responsible for payment if builder fails to pay.

**Security Deposit: \$200.00 (Security Deposit for RENTAL: \$350.00)**

- Check # \_\_\_\_\_ Date Paid \_\_\_\_\_
- Cash Date Paid \_\_\_\_\_
- Credit Card Date Paid \_\_\_\_\_
- Billed
- Paid w/building permit fees (new construction)

**How do you want to receive your monthly statement?**

- Email
- Xpress Bill Pay Paperless -- Go to: [XpressBillPay.com](http://XpressBillPay.com) to sign up for paperless billing.
- Mailed paper bill -- **There is a \$2.00 monthly fee for statement mailing.**

**GARBAGE SERVICE** (see city fee schedule for pricing)

# of containers currently on property	
# of containers you would like removed	
# of containers you would like added	
<b>TOTAL # OF CONTAINERS YOU WOULD LIKE</b>	

**RECYCLING** (see city fee schedule for pricing)

# of containers currently on property	
# of containers you would like removed	
# of containers you would like added	
<b>TOTAL # OF CONTAINERS YOU WOULD LIKE</b>	

## Agreement for Utility Service

The Customer(s) named above ("**Customer**") hereby applies to City of Woodland Hills ("**City**") for each Utility Service identified above at the listed service address and enters into this Agreement for Utility Service ("**Agreement**"). In return for Utility Service, Customer assumes responsibility for payment for all Utility Service provided by the City and agrees to pay all incurred charges for the Utility Service provided by the City. Customer agrees to pay City from the date of service and upon presentation of statements all charges for Utility Service. CUSTOMER shall pay such fees and deposits as shall be established by the city and shall further be subject to termination of services upon non-payment or failure to comply with rules, regulations, ordinances, or laws as established by the city. CUSTOMER agrees to be bound by the utility policy of the city and to ordinances and conditions of the Fee Schedule and to pay applicable rates as established by the city council.

Rental utility deposit is held until the CUSTOMER moves. At that time, it will be applied to the account, and any unused portion will be refunded. A CUSTOMER who fails to post a deposit when requested is subject to termination of service. In the event payment is late, a 2% late fee will be assessed. There will be a charge on all returned checks in the maximum amount allowed by state law, and CUSTOMER agrees to pay the same. Utility service is subject to city ordinances and policies established by the Woodland Hills City Council.

At the time of execution of this Utility Agreement for Services the Consumer shall also pay the Utility Service Deposit Amount provided above. The Utility Service Deposit may be applied to a delinquent balance including all fees, interest, and collection costs. Upon application of a Utility Service Deposit to a delinquent balance the Customer shall repay the amount of the Utility Service Deposit applied, prior to restoration of Utility Service. Upon disconnection of a Utility Service, Utility Service shall not be restored until all delinquencies and a reconnection fee for the Utility Service disconnected is paid in full.

Additionally, Customer further agrees that for any unpaid or delinquent balance for Utility Service, City shall have the right to institute collection proceedings by all legal means, including suit in the Fourth District Court of Utah County or the Small Claims Justice Court. Customer agrees to pay reasonable costs of collection, including court costs and attorney's fees, incurred by the City to secure payment for Utility Service rendered to Customer. City may terminate Utility Service in the manner provided by ordinance or resolution at any time Customer is delinquent in payment. City shall not be liable for any damages resulting from such termination. Following any termination, Customer will forfeit the deposit and it will be applied to the past due amount on the Statement. Customer consents to the City placing a lien for any unpaid balance on all real property at the Utility Service location which is benefitted by the Utility Service at any time when there is a Statement not paid in full.

Customer shall be responsible for payment of all amounts charged until Utility Service is terminated, ten days following a written request by Customer to have the Utility Service terminated. Any remaining Utility Service Deposit balance shall be refunded to the Customer within sixty (60) days of either the termination of Utility Service or disconnection of all Utility Service.

City shall use reasonable diligence to provide constant and uninterrupted Utility Service to Consumer, but if Utility Service shall fail or be interrupted or become irregular through any cause beyond the reasonable control of City, City shall not be liable for any damages resulting from such failure, interruption, or irregularity. Customer shall permit City's authorized representative to enter the property at Utility Service address at all reasonable times for purposes connected to providing Utility Service.

The City may change Utility Service rates, fees, and penalties at any time through passage of an ordinance or resolution by the City Council.

Customer is responsible for insulating the water meter in the fall before the cold winter months. In the event the water meter is damaged due to freezing, the Consumer will be charged for the replacement and installation of the new water meter. This charge will exceed \$450.00.

Customer warrants that all information provided in this Application and Agreement for Utility Service is true and correct and agrees that false or misleading information shall give cause for City to deny or cancel Utility Service and demand immediate payment of any amounts due.

### **CITY NOTIFICATIONS**

The City utilizes the Everbridge platform as our primary system to communicate emergency information to our residents. Each individual can create their own account and opt-in for what they would like to receive alerts/notifications on. To create an account, go to <https://alerts.utahcounty.gov> and select the box next to Woodland Hills to choose to receive all alerts/notifications that are sent from the City or select just the boxes next to the specific categories that you would like to be notified about.

### **DOG LICENSING**

**ALL DOGS MUST BE LICENSED.** Please take proof of rabies vaccination to the Utah County Animal Shelter located at 582 W. 3000 North in Spanish Fork **within one month** to complete registration for licensing.

Customer agrees to the above terms and conditions and to be bound by the ordinances, rules and regulations adopted by City from time to time. This agreement shall be binding on City upon approval by the City Treasurer or other authorized representative of City.

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_.

Customer Signature(s): \_\_\_\_\_

\_\_\_\_\_

Approval signature for City: \_\_\_\_\_

Thank you!

*Woodland Hills City*